

YENEPOYA (DEEMED TO BE UNIVERSITY)

OFFICE OF THE REGISTRAR

YU/REG/ACA/USGC/2024

08.07.2024

NOTIFICATION

Sub: Reconstitution of University Students Grievance Redressal Committee (USGRC)

The University Students Grievance Redressal Committee (USGRC) is hereby reconstituted and notified as under.

Dr. Sham S. Bhat Dean, Faculty of Dentistry Yenepoya Dental College	Chairman
Dr. Shareena P Dean, Faculty of Commerce and Management Yenepoya Institute of Arts, Science, Commerce & Management	Member
Dr Priya Reshma Aranha, Vice Principal Yenepoya Nursing College	Member
Dr Shubada V I, Vice Principal Yenepoya Ayurveda Medical College Hospital	Member
Dr Beena H B , Vice Principal, Yenepoya School of Allied Health Sciences	Member
Mr. A U Vishnu Vigneshwar 2 nd year MBBS Student	Member
Mrs. Obeida Shoukath Student Welfare Officer	Member Secretary

*Two Principals from the Constituent units, other than those connected with the report of College Student Grievance Redressal Committee (CSGRC) under review will be nominated as per regulations.

The term of the Committee shall be for 2 years for the date of Notification.



REGISTRAR

To: The Chairperson & all other members

Copy to:

- The Principals of all Constituent Colleges
- Finance Officer
- Controller of Examinations
- Office of the IQAC
- P A to Vice-Chancellor / PA to Registrar

Scope of the Committee

Redressal of the following grievances of students already enrolled in any institution, as well as those seeking admission to the institutions;

- Admission contrary to merit determined in accordance with the declared admission policy of the institution
- Irregularity in the process under the declared admission policy of the institution.
- Refusal to admit in accordance with the declared admission policy of the institution.
- Non-publication of a prospectus by the institution, in accordance with the provisions of the regulations.
- Publication by the institution of any information in the prospectus, which is false or misleading, and not based on facts.
- Grievances related to withholding of, or refusal to return, any document in the form of certificates of degree, diploma or any other award or other document deposited by a student for the purpose of seeking admission in such institution, with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue, will be decided as per the Bye-Laws of the University.
- Demand of money in excess of that specified to be charged in the declared admission policy of the institution.
- Violation, by the institution, of any law for the time being in force in regard to reservation of seats in admission to different category of students.
- Non-payment or delay in payment of scholarships or financial aid admissible to any student under the declared admission policy of such institution, or under the conditions, if any, prescribed by the Commission.
- Delay by the institution in the conduct of examinations, or declaration of results, beyond the schedule specified in the academic calendar of the institution, or in such calendar prescribed by the Commission.
- Failure by the institution to provide student amenities as set out in the prospectus, or is required to be extended by the institution under any provisions of law for the time being in force.
- Non-transparent or unfair practices adopted by the institution for the evaluation of students.
- Delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus, subject to guidelines, if any, issued by the Commission, from time to time.
- Complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minorities or persons with disabilities categories.
- Denial of quality education as promised at the time of admission or required to be provided.
- Harassment or victimization of a student, other than cases of harassment, which are to be proceeded against under the penal provisions of any law for the time being in force.
- Any action initiated/taken contrary to the statutes, ordinances, rules, regulations, or guidelines of the institution.
- Any action initiated/taken contrary to the regulations and/or guidelines made/issued by the Commission and/or the regulatory body concerned.

K. Somayajh